

## Privacy Policy

Last updated: April 28, 2024

WhatPump ("us", "we", or "our") operates the WhatPump mobile application (the "App").

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our App and the choices you have associated with that data.

We use your data to provide and improve the App. By using the App, you agree to the collection and use of information in accordance with this policy.

## Information Collection and Use

We collect several types of information for various purposes to provide and improve our App to you.

## Types of Data Collected

- **Personal Data:** While using our App, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify

you ("Personal Data"). Personally identifiable information may include, but is not limited to:

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- Email address
- First name and last name
- Usage Data
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**Usage Data:** We may also collect information that your device sends whenever you use our App ("Usage Data"). This Usage Data may include information such as your device's Internet Protocol address (e.g. IP address), device type, device operating system version, the pages of our App that you visit, the time and date of your visit, the time spent on those pages, and other diagnostic data.

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## **Use of Data**

WhatPump uses the collected data for various purposes:

- To provide and maintain the App
- To notify you about changes to our App
- To provide customer support

- To gather analysis or valuable information so that we can improve our App
- To monitor the usage of the App
- To detect, prevent and address technical issues

## **Disclosure of Data**

We may disclose your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of WhatPump
- Prevent or investigate possible wrongdoing in connection with the App
- Protect the personal safety of users of the App or the public
- Protect against legal liability

## **Security of Data**

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect

your Personal Data, we cannot guarantee its absolute security.

### **Service Providers**

We may employ third party companies and individuals to facilitate our App ("Service Providers"), to provide the App on our behalf, to perform App-related services or to assist us in analyzing how our App is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

### **Links to Other Sites**

Our App may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

### **Children's Privacy**

Our App does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

### **Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

### **Contact Us**

If you have any questions about this Privacy Policy, please contact us at the WhatPump app.